

*** FORM MUST BE FILLED OUT COMPLETELY ***

Return/Exchange Form

Name on Credit Card - _____

Contact Name - _____

Contact Phone - _____ Cell _____

Best Time to Call - _____ Time Zone - _____

Return/Exchange Authorization Code - _____

Romantic Gowns Representative Name - _____

Wedding Date - _____

EXCHANGE Detail

EXCHANGES	Style Name Received	Size	Color	Exchange for Style	Size	Color

RETURN Detail

RETURNS	Item Part # or Style Name	Size	Color	Reason for Return

- NO REFUNDS/EXCHANGES will be accepted without this form being COMPLETELY filled out and enclosed in the box. NO EXCEPTIONS.
- Our Refunds/Exchange Dept. is open Mon-Fri 9:00am - 6:00pm EST, Sat-Sun 11:00am - 5:00pm EST.
- YOU MUST CALL 937-291-1610 for Return/Exchange Authorization Code within 3 calendar days, including the day you receive your package, or the Refund/Exchange will NOT be processed. Please put the Authorization Code on the outside of the box when sending it back.
- ALL U.S. EXCHANGES must include \$10 for reshipping in the box (cash, check or money order ONLY, we cannot recharge your credit card for reshipping costs.) Canadian Exchanges \$29.99. UK \$39.99.
- ALL INTERNATIONAL EXCHANGES must contact us at 937-291-1610 for reshipment fees.
- ALL RETURNS & EXCHANGES of wedding gowns and bridesmaids must include ALL items sent with gown (wrap, purse & lace if applicable) or you will be charged for those items.

Please send all Returns/Exchanges to:
International Bridal, LLC
705 Lyons Rd.
Dayton, OH 45459